

## WAYS TO SAVE: FIND TIPS AND PROGRAMS THAT HELP

Learn more at [pepco.com/WaysToSave](http://pepco.com/WaysToSave)

**Account number:** 1234 5678 910 **1**

**Your service address:** 1234 My Street  
Everytown, MD 20000

**Bill Issue date:** Dec 15, 2020

### Summary of your charges

<b>3</b>	Balance from your last bill	\$149.00
	Your payment(s) - thank you	\$149.00-
	Balance forward as of Dec 15, 2020	\$0.00
	New electric budget charges	\$149.00
	<b>Total amount due by Jan 5, 2021</b> <b>4</b>	<b>\$149.00</b>

**After Jan 5, 2021, a Late Payment Charge of \$2.24 will be added, increasing the amount due to \$151.24.**

Your smart electric meter is read wirelessly. Visit My Account at [pepco.com](http://pepco.com) to view your daily and hourly energy usage.

If you are moving or discontinuing service, please contact Pepco at least three days in advance.

Information regarding rate schedules and how to verify the accuracy of your bill will be mailed upon request.

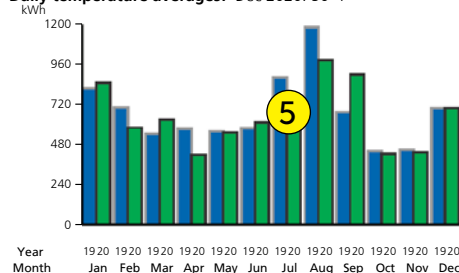
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### How to contact us

Customer Service (Mon-Fri, 7am - 8 pm) **202-833-7500**  
TTY English **1-800-735-2258**  
TTY Spanish **1-800-877-1264**  
¿Problemas con la factura? **202-833-7500**  
Electric emergencies & outages (24 hours) **1-877-737-2662**  
Visit [pepco.com](http://pepco.com) for service, billing and correspondence information.

### Your monthly Electricity use in kWh

Daily temperature averages: Dec 2020: 50° F



The EmPOWER MD charge funds programs that can help you reduce your energy consumption and save you money. For more information, including how to participate, go to [pepco.com/saveenergy](http://pepco.com/saveenergy).

**Additional messages may be on the last page of your bill.**

- 1. Account Number** – This is your Pepco Account Number which you will reference when contacting them.
- 2. Contact Information** – Find key information here, such as phone numbers (for English and Spanish), hours of business, website address and other important information.
- 3. Account Summary** – Your previous balance, payments and current charges are displayed here.
- 4. Due Date**
- 5. Usage History** – To help you better monitor your electricity consumption, this bar graph details your usage history over the past 12 months and compares it to your usage over the same months last year.
- 6. Payment Stub** – Detach and return with your payment. This section includes your Account Number, Amount Due, Amount Paid and the Due Date.

Please tear on the dotted line below.

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**Return this coupon** with your payment made payable to Pepco

Account number **1234 5478 910**  
**Total amount due by Jan 5, 2021** **\$149.00**  
**Total amount due after Jan 5, 2021** **\$151.24**  
**Auto Pay Plan**

**6**

Amount Paid: \$    .

PO BOX 13608  
PHILADELPHIA PA 19101

OMR00009



Account number: 1234 5678 910

Your electric bill for the period  
November 10, 2020 to December 9, 2020

### Details of your Electric Charges

Residential Service  
Electricity you used this period

Meter Number	Energy Type	End Date	Start Date	Number Of Days	Total Use
1ND351451260	Use (kWh)	Dec 9	Nov 10	30	613
	Excess Gen (kWh)	Dec 9	Nov 10	30	104

Your meter records hourly use. Total use is the sum of this hourly data.  
Your current energy use has been estimated.  
Please visit My Account at pepco.com to view your energy use data.

Your next bill period is scheduled to end on January 11, 2021

Electric Summary	
Balance from your last bill	\$149.00
Payment Dec 01	\$149.00-
<b>Total Payments</b>	<b>\$149.00-</b>
Budget Installment	\$149.00
<b>New electric charges</b>	<b>\$149.00</b>
<b>Total amount due by Jan 5, 2021</b>	<b>\$149.00</b>

Status of your Budget Billing Plan	
Service number: 012356789101112	
Start date Mar 2020	End Date Jan 2021
Electric Charges	\$1,120.06
Budget Installments billed	\$1,091.00
<b>Budget difference</b>	<b>\$29.06</b>

Excess Generation Summary	
<b>Total</b>	
Credit kWh Balance from your last bill	0
Adjustments	0
Current month usage KWH	613
Current month excess generation KWH	-104
<b>Total kWh balance</b>	<b>509</b>
Credit kWh Expired on Anniversary	0
<b>Credit kWh Balance</b>	<b>0</b>

**8 Delivery Charges:** These charges reflect the cost of bringing electricity to you. Current charges for 30 days, **winter rates in effect.**

Type of charge	How we calculate this charge	Amount(\$)
Distribution Services:		
Customer Charge		8.01
Energy Charge	509 kWh X \$0.0283780 per kWh	14.45
Franchise Tax (Delivery)	509 kWh X \$0.0006200 per kWh	0.32
Universal Service Charge		0.32
MD Environmental Surcharge	509 kWh X \$0.0001290 per kWh	0.07
Empower MD Chg	509 kWh X \$0.0069240 per kWh	3.53
Gross Receipts Tax	at 2.0408%	0.54
Montgomery County Energy Tax	509 kWh X \$0.0113080 per kWh	5.76
Administrative Credit	509 kWh X \$0.0002912- per kWh	0.15-
<b>Total Electric Delivery Charges</b>		<b>32.85</b>

**7. Usage Information** – Your electricity usage during the billing period. This also lets you know if your usage was based on an *actual* or *estimated* meter reading. (This bill shows an *estimated* meter reading.)

**8. Delivery Charges** – This is a break down of your energy distribution costs.

**a. Customer Charge:** Charge for costs associated with having a distribution system (meter readings, billing, service line maintenance, and equipment.)

**b. Energy Charge:** The amount charged for delivering the energy consumed.

**c. Franchise Tax:** The franchise tax is applied to public service companies such as gas, electric, and telephone for the privilege of doing business in Maryland.

**d. Universal Service Charge MD Environmental Surcharge:** A surcharge which established the Environmental Trust Fund to support the Power Plant Research Program. Funding for the program is provided through an electric environmental surcharge (EES) that is assessed on all electricity delivered in the State.

**e. Empower MD Charge:** Programs include lighting and appliance rebates for homeowners, Home Performance with ENERGY STAR (including home energy assessments, and 50% rebates for energy improvements like insulation and air sealing).

**f. Gross Receipts Tax Montgomery County Energy Tax:** Utilizing the current Public Service Commission assessment factor of 0.001937, which is effective July 1, 2018, and the Maryland Gross Receipts Tax rate of 2.0%, the adjusted MCFET factors will be \$0.0972841 per therm for residential customers.

**9. Budget Billing Status** – Important: If you signed up for *Budget Billing*, keep an eye on this section. If you have a *Budget Difference* that is red or negative, your monthly bill may increase, or you may need to pay more at the end of the billing year.

**Check here to enroll in the Direct Debit plan** Sign and date here \_\_\_\_\_

By signing here, you authorize Pepco to electronically deduct the amount of your monthly bill from your checking account each month. The check you send with this signed authorization will be used to set up Direct Debit. You understand that we will notify you each month of the date and amount of the debit, which will be on or after the due date stated on your monthly bill. You understand that to withdraw this authorization you must call Pepco. You understand that Pepco does not charge for this service, but that your bank may have charges for this service.

#### Customer Service Centers

Washington DC 701 Ninth St NW 2300 Martin Luther King Jr Ave SE	(Mon - Fri) 8:30am - 5:15pm (Mon - Fri) 9:00am - 5:00pm	Maryland 201 West Gude Dr, Rockville 8300 Old Marlboro Pk, Forestville	(Mon - Fri) 10:00am - 2:00pm (Mon, Wed, Fri) 10:00am - 2:00pm
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Any inquiry or complaint about this bill should be made prior to the due date, in order to avoid late charges.

Electronic Check Conversion - When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

Your electric bill for the period  
**November 10, 2020 to December 9, 2020**

**Account number:** 1234 5678 910

**Supply Charges:** These charges reflect the cost of producing electricity for you. You can compare this part of your bill to offers from competitive suppliers. Your Price to Compare is 8.07 cents (\$0.0807) per kWh. When shopping for electric suppliers, compare this price to those proposed by other suppliers. This price reflects the average annual amount a customer on this rate pays per kilowatt-hour for Electric Supply. For information on electric energy suppliers please visit [mdelectricchoice.com](http://mdelectricchoice.com).

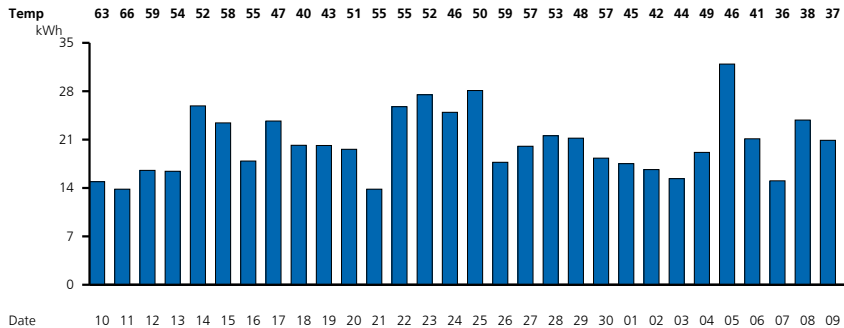
**Billing Period:** Nov 10, 2020 to Dec 9, 2020 (30 days)

<u>Type of charge</u>	<u>How we calculate this charge</u>	<u>Amount(\$)</u>
Transmission Services:		
Energy Charge	509 kWh X \$0.0179400 per kWh	9.13
Gross Receipts Tax	at 2.0408%	0.19
Generation Services:		
Energy Charge	509 kWh X \$0.0651600 per kWh	33.17
Procurement Cost Adjustment	509 kWh X \$0.0044500- per kWh	2.27-
<b>Total Electric Supply Charges</b>		<b>40.22</b>
<b>Total Electric Charges - Residential Service</b>		<b>73.07</b>

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Your daily electricity use for this bill period. Visit My Account at [pepco.com](http://pepco.com) to see your hourly electricity use.

Meter Number 1ND351451260



You can help a Pepco customer in need of assistance with their energy bills by contributing to the Good Neighbor Energy Fund. Simply pay exactly \$1.00 over your Pepco bill amount and that dollar will be contributed to the Good Neighbor Energy Fund administered by a 501(c)3 non-profit organization in your community. Program contributions must be exactly \$1.00 over the billed amount; amounts over \$1.00 will not be identified as a program contribution and will result in a credit to your account. Pepco will match each donation by contributing a dollar to the fund, up to \$100,000.

**10. Supply Charge** – This view shows the costs of producing the energy that you used. In the blue graph, you can see exactly how much you used each day of the month.

**Electric Supply Charge + Electric Delivery Charge = Total Amount Billed**