



1 Account number: 1234456789123

Bill date: September 6, 2019
Period: Aug 3, 2019-Sep 4, 2019 (33 days)
Service address: 1234 MAIN ST, OLNEY, MD 20832

Gas Bill

Please pay **\$21.15** by **September 30, 2019.** **2**

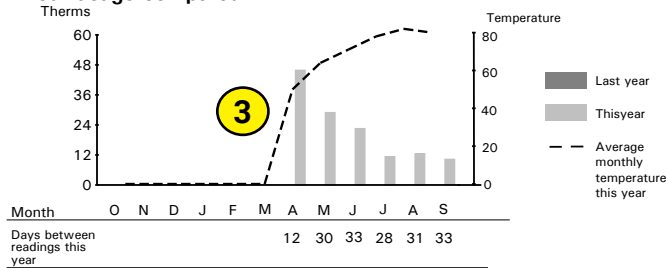
To avoid late payment charges, full payment must be received by the due date. Please note late fees will continue to accrue in accordance with our tariffs.

Thanks for being a valuable customer of Washington Gas. Your next meter reading date is **October 2, 2019.**

Questions?

- washingtongas.com
- 844-WASHGAS (927-4427)**
Mon - Fri: 8am - 9pm, Sat: 8am - 4:30pm
- Washington Gas Customer Care**
6801 Industrial Road
Springfield VA 22151-4294

Your usage compared



For energy advice visit washingtongasliving.com

Your account

Balance on your last bill	\$25.06
Payments/Credits	\$ -25.06
Balance brought forward	\$0.00
Current Gas Charges	\$21.15
Total Charges This Period	\$21.15
Total to pay	\$21.15

See over for details -->

Call before you dig

Prevent damage to underground pipelines. Call 811 before you dig. It's the law.

Thank you for being part of our Paperless Billing program, which saves 2,200 trees each year. That's the same number of cherry trees that surround the Tidal Basin in DC!

Sign up for Budget Billing

The budget plan can help you manage natural gas costs by spreading higher heating bills over the entire year by spreading higher heating bills over the entire year. Call the automated line at 844-WASHGAS to enroll today.



1000 Maine Avenue, SW, Suite 700
Washington, DC 20024
1-844-WASHGAS (927-4427)

ADDRESS SERVICE REQUESTED

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MONTGOMERY COUNTY RESIDENT
1234 MAIN ST
OLNEY, MD 20832

Account Number	1234456789123
Amount due	\$21.15
Due date	Sep 30, 2019
Amount Paid	\$
<input type="checkbox"/> Check here to donate to the Washington Area Fuel Fund. Don't forget to include your donation with your payment. Visit washingtonareafuelfund.org .	
Fuel Fund donation	\$



WASHINGTON GAS
PO BOX 37747
PHILADELPHIA PA 19101-5047

1234456789123445678912344567891234456

- Account Number** – This is your Washington Gas Account Number which you will reference when contacting them
- Due Date**
- Usage History** – To help you better monitor your electricity usage, this bar graph details your usage history over the past 13 months. There is also detailed information such as your Average Daily and Monthly Use, Average Daily Temperature and the number of Days in the Billing Period.
- Account Summary** – Your previous balance, payments and current charges are displayed.
- Payment Stub** – Detach and return with your payment. This section includes your Account Number, Amount Paid, Amount Due and the Due Date.

Your charges in detail

Rate Class: Residential Heating
Next Read Date: October 2, 2019

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Meter Number	From date	To date	Reading Type	Previous Reading	Current Reading	Consumption Billed CCF
123456	8/3/19	9/4/19	Actual	5,184	5,194	10
Total CCF						10

Total Therms(TH) used for 33 days

Total CCFx1.030

10.3

Charges this period	Previous Bill Amount	\$25.06
	Payment August 13, 2019	\$-25.06
	Thank you	
	Balance brought forward	\$0.00
	DISTRIBUTION SERVICE	
	Distribution Charge 10.3 TH x .5058	\$5.21
	STRIDE Surcharge	\$0.27
	System Charge	\$10.70
	NATURAL GAS SUPPLY SERVICE	
	PGC 10.3 TH x .3853	\$3.97
	TAXES	
	Montgomery County Tax 10.3 TH x .0973027	\$1.00
	Total Current Washington Gas Charges	\$21.15
	Total Washington Gas Charges This Period	\$21.15

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Washington Gas protects customers' account information. It is shared only with the person whose name appears on the account, and only that person can authorize that a second name be added.

Customer Choice Program: You now have the option of buying natural gas from natural gas suppliers. Washington Gas will still deliver the natural gas to your home or business and will be available around-the-clock to respond to any emergency involving your gas service. Exercising this choice could result in lower gas costs, and ultimately, a lower gas bill. For more information about the Choice Program and to see a list of Suppliers, go to washingtongas.com/pages/CustomerChoiceinMaryland or call 844-WASHGAS.

Ways to pay

Automated Payment Plan

The easiest way to pay your bill and avoid late payment charges. Get more information, or sign up today at washingtongas.com

Phone

Pay your gas bill over the phone any time by check, credit or debit card on our automated Special Services line at 844-WASHGAS (927-4427)

Mail

Please send your check (made payable to Washington Gas) with this remittance stub to Washington Gas, PO Box 37747, Philadelphia PA 19101-5047

Please note: If you pay by check, you authorize us to clear it electronically. We will not return your check to you. Your payment receipt and bank statement are proof of payment.

Online

Pay your bill online anytime, day or night, at washingtongas.com. Enroll to receive bill notifications and ask for services.

Payment locations (M-F 8am-4pm)

1100 H Street, NW, Washington DC
2300 Martin Luther King Jr Ave, SE, Wash DC
350 Hillendale Lane, Winchester VA
1800 N Market St, Frederick MD

Payment Drop boxes are available at each of the above offices. Payment drop boxes are also located at: 1000 Maine Avenue, SW, Washington DC 6801 Industrial Rd, Springfield VA 4000 Forestville Road, Forestville MD

About your supplier

Your gas is supplied and distributed by Washington Gas. Washington Gas is regulated by the Maryland Public Service Commission. www.psc.state.md.us. Washington Gas will furnish rate schedule and bill calculation data upon request.

MD Commission phone: 800-492-0474
MD Commission address: William Donald Schaefer Tower 6 St Paul St., 16th Fl, Baltimore MD 21202

Other Contacts

Bill Inquiries: 844-WASHGAS
711 for TTY/TDD; voice relay
If you smell gas: Call 911 then 844-WASHGAS

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Useful Information

CCF: A unit of measurement for the amount of gas used. One CCF = 100 cubic feet.

Distribution charge: Covers the monthly cost of transporting your gas through our pipes and storage tanks to your meter. The charge is based on the amount of gas used.

PGC (Purchased Gas Charge): The cost of the natural gas we buy, plus the cost of transporting it to our system.

System charge: Covers certain other costs of providing your service, including depreciation of equipment, taxes, maintenance and repair of customer lines, and expenses such as meter reading and billing.

Therm (TH): A measure of the energy in natural gas, equal to the amount of gas (in CCFs) times a heat content factor.

EmPOWER Maryland programs are funded by a charge on your gas bill. These programs help you save energy and save money. For more information, including how to participate, go to: www.washingtongasrebates.com

For more information about this bill or terminology used, please visit our web site at washingtongas.com/pages/UnderstandingYourBill

Questions? Any inquiries about this bill should be made prior to the due date, in order to avoid late charges. Call 844-WASHGAS (927-4427) or write to Washington Gas, Customer Care, 6801 Industrial Road, Springfield, VA 22151-4294

Pay By Cash

Bring this notice with you to make a cash payment. Payments are recognized immediately and posted next business day.

PAY YOUR WASHINGTON GAS BILL WITH CASH AT PARTICIPATING 7-ELEVEN STORES WITH NO FEE

7-ELEVEN TEAM MEMBER INSTRUCTIONS:
1.Ask customer the payment amount to load.
2.Press "Load".
3.Scan barcode and collect payment.
4.Return E2-Payslip and provide receipt.

Customers call 888-714-0004 for assistance. Subject to terms of use at www.PayNearMe.com

Need to change your information?
If you've changed your mailing address or other personal details call us on 844-WASHGAS

6. **Usage Information** – Your gas usage during the billing period.

7. **Charges** – This is a break down of your energy usage and the surcharges and fees that are added to your bill.

a. **Distribution Service** – This is a fixed monthly amount that covers certain costs of providing you service, including maintenance and repair of customer lines, depreciation, taxes and customer-related expenses, such as meter reading and billing.

b. **Natural Gas Supply Service** – This relates to the purchase and provision of the natural gas supply or commodity.

c. **Purchase Gas Charge (PGC)** – If you buy gas from Washington Gas, you will see the abbreviation "PGC" on your bill. This Purchased Gas Charge (PGC) includes the cost to purchase the natural gas supply, plus the expense of transporting it through the interstate natural gas pipeline system. By regulation, Washington Gas must charge customers what it pays for the natural gas supply they use and cannot profit by increasing the cost of the natural gas supply it sells.

d. **Franchise Tax** – A state tax based on the amount of electricity delivered to customers.

e. **EmPower MD Surcharge** – Charge for costs associated with Potomac Edison-sponsored programs which promote energy efficiency and conservation.

f. **MD Environmental Surcharge** – Charge for costs associated with the funding of the state Power Plant Research Program.

9. **Contact Information** – Find key information here, such as phone numbers, website address, mailing address and other important information.

10. **Budget Billing** – Spreads out annual gas bills into even monthly payments. This helps you avoid spikes in your gas bill caused by seasonal fluctuations and unusual utility usage.